

## PROPER USE OF TABLES MADE OF WOOD

### Guidelines and advice on how to use the tables by TREBORD

If you want to enjoy your furniture for a long time, please follow our suggestions:

- tables made of wood can stand higher temperatures in modern buildings, but they should be placed at least 1 meter away from heat sources (radiators, electric heaters, etc.).
- any stains should be removed immediately!
- cleaning the table top should be used with a dry cloth or preparation of Pronto Wood
- before putting hot, very cold or damp objects on the furniture use a pad in order to avoid stains or distortion
- before writing, please always use a pad to avoid scratches on the top
- furniture should be placed on level ground, otherwise it will deform, adapting to unevenness

**NOTE: UNDER NO CIRCUMSTANCES SHOULD YOU CLEAN PRODUCTS BY TREBORD WITH WATER!**

### Maintenance of lacquered surfaces

For this purpose, we recommend natural pastes, wax-based, colorless or of color of the furniture. Apply a thin layer of paste with a soft cloth along the wood grains. Furniture should be waxed regularly approx. 3 times a year or more frequently, depending on the intensity of their use. Waxing makes the wood surface not only preserved, but also beautiful.

### Maintenance of oiled surfaces

Oiled wood is more sensitive to dirt than lacquered wood, and therefore it requires a little more caution during use. Oil layer is thin, and after a while the waste oil can seep into the wood locally. THIS IS NOT A DEFECT and not a reason for complaint! Oil should be re-applied every 2-3 months until the moment when it ceases to soak, otherwise the surface looks unfinished. Please pay close attention to the even application of oil along the grains of the wood, otherwise darker points will appear.

**NOTE: not finished surfaces are not in no way pre protected against dirt.**

### Wood preservatives include wax paste and wood oil.

In the case of the appearance of minor scrapes, scratches or defects, we recommend wax paste, which can cover minor damage. For larger deformation of wood please contact an expert or TREBORD directly(phone number and e-mail address can be found in the section CONTACTS).

### Please do not use

- **ANY** preservative or cleaning agents, which are not suitable for wood
- **ANY** aerosol agents

### Furniture, 100% natural

Finishing precious natural material such as wood may result in appearance of minor irregularities, discoloration or micro-cracks that highlight the beauty of this product and do not constitute a valid reason for complaint.

It is important to take into account the fact that TREBORD products are created by hand so they will never be the same.

Furniture exposed to direct sunlight may eventually change their original color. Also too high and prolonged humidity or desiccated air can adversely affect the wood.

I have read the terms of use of wooden tables

## WARRANTY

TREBORD company warrants its products for 2 years, but please remember that the warranty does not cover such elements as:

- damage resulting from a fortuitous event or that resulted in other circumstances beyond the control of the manufacturer
- damage caused as a result of modifications made by the customer
- damage resulting from not complying with the manufacturer's terms of use, maintenance and storage of the table, recommended by the manufacturer
- uneven coloring of wood resulting from the inherent natural material, because wood is a natural material and can change color under the influence of UV rays, as a result it can get brighter or darken
- damage arising due to incorrect placing of the product, eg .: table placed directly at radiator, fireplace, or by other heating devices
- damage or deformation caused by the direct placing very hot or very cold objects on the furniture and as a result the cleaning table with chemicals
- damage as a result of prolonged contact with water
- damage resulting from the use of furniture in the rooms with the moisture content of less than 45% and greater than 60% because low humidity can develop cracks and crevices, while higher humidity may arise distortions and inequalities
- damage caused during transport of furniture executed on behalf of a client by the shipping company
- defects and damages which the customer is familiar with upon the receipt of the product and as a result the final price of the product was reduced
- product damage caused by natural wear and tear such as .: scratches, dents, etc.
- change of the color tone of lacquered or oil finish associated with its exposure to prolonged sunlight, water, smoke and the like

### WARRANTY INFORMATION

The loss of warranty rights occurs in the case of:

- the location and use of furniture beyond of its intended purpose
- damage to the product by covering a large surface area with materials such as glass, PVC, foil, stone, which prevent the natural process of breathing of wood
- use of furniture in rooms with air humidity below 45% or above 60%
- furniture flooding water or other liquid
- contamination
- revealing improper cleaning and maintenance
- revealing modifications or repairs by unauthorized persons
- damage and faults caused by animals
- mechanical damage

Not considered as defects:

- changes occurring naturally, during the average use of the furniture
- characteristics resulting from the nature of the material
- natural variations in color shades of wood
- visible wood medullary rays that are part of the anatomy of wood
- slightly darker color, so called false heartwood which is part of the anatomical construction of wood
- touch up of minor defects in wood
- natural defects in the wood, resulting from the nature of the material used to make furniture

Complaint procedure:

The condition to perform warranty repairs made by the customer is application that is legitimate and in accordance with the following requirements. Due to that, the complaint should be submitted together with the original proof of purchase no later than 7 days from the date of disclosure of defects, unless the type of defect requires immediate notification.

If such a defect is revealed immediately after purchase, Purchaser shall, not later than within 7 working days, report a complaint directly the manufacturer, ie. the company TREBORD, in case of non-compliance with this deadline, the guarantor will not accept the complaint.

Other Submissions (as defined in the application when using the complained product ) are accepted in writing and via e-mail by sending pictures and describing defects

The complaint will be considered within 14 days from the date of notification.

After accepting the complaint the claimant is obliged to deliver the product to the site to carry out repairs, as indicated by TREBORD. Please note that your product must be properly packed and secured for transport to the point of repair. Guarantor does not bear the transportation costs.

Please note that the use of the above recommendations significantly extends the life of wooden tables and reduces the risk of "natural wood work" but does not exclude them completely. Due to the lack of possibility of climate control in use by the seller or the contractor, the guarantee covers only natural "work" of wood. Dryness or dampness of the wood beyond the standards mentioned above cannot be claimed.